



Denis Lejeune <denislejeune53@gmail.com>

Your complaint about Revolut Ltd (Our ref:PNX-5657530-Z6C7)

Fiona Dique <Fiona.Dique@cases.financial-ombudsman.org.uk>

20 novembre 2025 à 15:23

À : Denis Lejeune <denislejeune53@gmail.com>

Our ref **PNX-5657530-Z6C7***Your ref*

Dear Mr Lejeune

Your complaint about Revolut Ltd

The Ombudsman has now reviewed your complaint. I've enclosed their decision – and I've also sent a copy to Revolut Ltd.

In the decision, you'll see that the Ombudsman hasn't used your full name – only Mr L. We do this so people can't be identified when we store a copy of the decision for our records.

As you'll see, the Ombudsman has decided that your complaint isn't one we can look into. Because an Ombudsman's decision is our final stage, we can't take things any further.

If you have any questions once you've read the decision, you might find our website helpful. There's more information about why we might not look into a complaint at www.financial-ombudsman.org.uk/faqs.

Kind regards

Fiona Dique | Investigator | 02034872062
Financial Ombudsman Service | Exchange Tower, London, E14 9SR

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