



Denis Lejeune <denislejeune53@gmail.com>

Your complaint about Revolut Ltd (Our ref:PNX-5657530-Z6C7)

1 message

Fiona Dique <Fiona.Dique@cases.financial-ombudsman.org.uk>

25 novembre 2025 à 11:55

À : Denis Lejeune <denislejeune53@gmail.com>

Our ref **PNX-5657530-Z6C7***Your ref*

Dear Mr Lejeune

Your complaint about Revolut Ltd

Thank you for your email on 24 November 2025 and your further comments.

The ombudsman's decision explains why we have treated the letter, dated 13 June 2024, as a final response under our rules, which affects the time limits for using our service.

An ombudsman's decision is the final stage in our process, so we can't consider this further. We won't be reopening the case.

Please note any further correspondence received about this case will be added to the file but won't be responded to.

Kind regards

Fiona Dique | Investigator | 02034872062

Financial Ombudsman Service | Exchange Tower, London, E14 9SR

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