



Denis Lejeune <denislejeune53@gmail.com>

FINAL RESPONSE FROM REVOLUT & NEW REQUEST - Case Reference [PNX-5657530-Z6C7]

1 message

Denis Lejeune <denislejeune53@gmail.com>
Répondre à : contact@denislejeune.fr
À : complaint.info@financial-ombudsman.org.uk

5 septembre 2025 à 11:44

Dear Financial Ombudsman Service,

Please find attached the **final response** from Revolut Ltd (Case #40774-75143-35099) regarding my complaint.

As you can see (**on page 4 of the attached PDF**), their response is a **generic and empty refusal**. It completely ignores the crucial evidence I provided, which was:

- The proof from Société Générale that Revolut itself **confirmed the fraudulent account was "identified and restricted"** on March 22, 2024.

Revolut does not contest this fact. Their failure to address this key point in their final response demonstrates a **complete lack of good faith** and a refusal to engage with the substance of my complaint.

Therefore, I formally request your intervention on the following two points:

1. **Financial Reimbursement:** I request that the Ombudsman orders Revolut to reimburse me the sum of **€1,094.00**. This represents the portion of the fraudulent transfer (€2,187.99) that was **not covered** by the settlement agreement I signed with Société Générale.
2. **Identification of the Fraudster:** I request that the Ombudsman orders Revolut to **provide me with the full identity and contact details** of the holder of the fraudulent account (IBAN: GB20REVO00997091340639). This information is essential for me to pursue civil legal action against the actual perpetrator.

A bank that identifies a fraudulent account but does nothing to help the victim recover their funds is failing in its basic duties. I trust you will ensure a fair outcome.

Thank you for your assistance.

Yours sincerely,

Denis Lejeune
73 Avenue Victor Hugo
80410 BRIGHTON LES PINS
e-mail : contact@denislejeune.fr
site internet : <https://denislejeune.fr>
Mobile : 06 10 13 90 71

 **Réponse REVOLUT - Page 4 essentielle - Gmail - [40774-75143-35099] Re_ [RÉCLAMATION FORMELLE]**
- URGENT - Preuve de restriction de compte frauduleux (22_03_2024) - Réf.
GB20REVO00997091340639.pdf
197K